

Frequently Asked Questions

What is Deposit Anywhere™?

Deposit Anywhere is a new feature on our mobile app that allows you to deposit cheques by taking a photo of them and submitting them to our financial institution, anywhere, anytime.

How do I get Deposit Anywhere?

Deposit Anywhere is available in the 1st Choice Savings Mobile App. Scan the appropriate QR code below to download the app.



How do I use Deposit Anywhere?

Depositing a cheque with Deposit Anywhere is easy. Open up our mobile banking app, tap the “deposit” button, select the account you’d like the funds deposited to, enter the amount, take a photo of the front and back of the cheque, confirm the details and tap “submit”. The funds will then be deposited securely into your account.

Are there any fees for using Deposit Anywhere?

No. There are no fees to use this service.

What types of cheques can I deposit?

You can deposit cheques payable in Canadian dollars and drawn at any Canadian financial institution. They must be payable to, and endorsed by, the account holder.

How will I know if there is an issue with my deposit after I submit the cheque?

In the rare circumstance that there is an issue with the deposit after you receive confirmation during the deposit, you will be contacted by us.

Do I have to mail in the cheques afterwards?

No. Once you have submitted the cheques using Deposit Anywhere, you do not need to send the cheques to the branch.

What should I do with my paper cheques afterwards?

The cheques must be destroyed after 90 days. You should indicate on the cheque itself the date the cheque was deposited to avoid depositing the cheque again. This will also help you keep track of when you can safely destroy the cheque.

What happens if I enter the wrong amount by mistake?

Sometimes mistakes happen. If you do have any questions about the cheques you submit, you can call us anytime at 403.320.4600 and we'll be happy to assist you.

How much can I deposit per cheque?

You can deposit cheques up to \$200,000. Otherwise, please visit your nearest branch and we will be happy to assist you with your deposit.

Can I use the funds right away?

Similar to deposits at an ATM or in the branch, there are often holds on the item and the funds may require time to clear.

Is depositing cheques with a mobile phone safe?

Yes. As a feature of our mobile banking app, Deposit Anywhere™ meets the same high standards as our mobile and online banking services.